

Using your Aetna VisionSM benefits

For members with Integrated Medical and Vision Benefits

Your benefits plan includes coverage for routine eye exams as well as an annual allowance of \$200 for eyeglasses and contact lenses.

Additionally, all Aetna members with a medical or dental plan have access to the Aetna Vision discount program. The Aetna Vision discount program offers unlimited savings on eyeglasses, contacts and vision-related items. Participating Aetna Vision discount program locations include Sears Optical, JCPenney Optical, and Target Optical stores, plus participating Lenscrafters, Pearle Vision Centers and thousands of independent locations.

Savings under the Aetna Vision discount program are available only from providers participating in the EyeMed Select Network. Aetna also contracts with eye care providers directly. Directly contracted providers perform covered routine eye exams, but they do not participate in the Aetna Vision discount program.

It's easy to use your Aetna Vision benefits:

The best way to use your benefits is through a participating provider. You have two choices: visit a provider contracted through the EyeMed Select Network or visit a provider that contracts directly with Aetna.

To see a provider contracted through the EyeMed Select Network (participating in the Aetna Vision discount program)

1. Find providers in DocFind, under pharmacy/vision/hearing locations
2. Show your Aetna ID card to provider to obtain services. The EyeMed provider will verify your eligibility and plan information. If there is any question about your coverage, you should call the telephone number on the back of your Aetna ID card.
3. The provider performs routine vision exam. You pay any applicable copay. The provider bills Aetna for the balance.
4. You can purchase prescribed contact lenses or any eyeglasses available at the location.
5. You may present a written prescription to the EyeMed provider from another licensed optometrist or ophthalmologist to take advantage of the Aetna Vision discount program.
6. The EyeMed provider will total the invoice and apply all available Aetna Vision discounts.
7. If your plan includes an eyewear allowance, the provider will deduct the amount from the invoice. You will be responsible for any balance due over the allowance. The transaction takes place at the point of service – you do not have to submit a claim form.

To see a provider that contracts directly with Aetna:

1. Find a participating provider in DocFind under medical specialists.
2. Show your Aetna ID card to the provider to obtain services.
3. Pay any applicable copay for a routine vision exam. The provider bills Aetna for the balance. You do not have to submit a claim.
4. If your Aetna benefits plan includes an allowance for eyewear, you may purchase the eyeglasses or contact lenses from the same provider. However, you must submit the claim for the eyewear to the address on your ID card. Claim forms are available in Aetna Navigator.
5. You can take your vision prescription to a provider participating in the Aetna Vision discount program, which may help you save money.

Preferred providers can be located using DocFind at www.aetna.com.

If you would rather see a provider who is not participating with Aetna, you have that option too.

- You are responsible to make any payment directly to a provider who does not participate with Aetna.
- You must submit a claim form to the address on your ID card. Aetna will reimburse you according to your plan provisions.
- You always have the option to take your vision prescription to a provider participating in the Aetna Vision discount program. This way you will be able to take advantage of the savings available. The provider will apply the discounts at the point of sale. You will have to submit a claim for the balance, if any.

LASIK services discounts

- Before you make an appointment with a LASIK surgeon, you must call 1-800-422-6600 to speak with a LASIK vision representative.
- The representative will ask you questions to determine if LASIK surgery is an option for your situation. If you decide to visit a surgeon, the representative will give you a list with the names and telephone numbers of participating LASIK surgeons in your area.
- You call a surgeon on the list to make an appointment.
- Inform the surgeon that you have the Aetna Vision discount program.
- If LASIK surgery is performed, you pay the surgeon 100 percent of the discounted LASIK fee.
- If you have coverage for LASIK surgery, you must submit your receipt to the address on your ID card for claim processing. Claim forms are available on Aetna Navigator. The LASIK surgeon will not bill Aetna for services performed.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. The Aetna companies that offer, underwrite or administer benefits coverage include: Aetna Health Inc., Aetna Health of the Carolinas Inc., Aetna Health of Illinois Inc. and/or Aetna Life Insurance Company; and in Arizona by Aetna Health Inc. and Aetna Life Insurance Company.

This material is for informational purposes only. It is neither an offer of coverage nor medical advice. It contains only a partial, general description of the program. It does not constitute a contract. Aetna arranges for the provision of health care services. However, Aetna itself is not a provider of health care services, and therefore, cannot guarantee any results or outcomes. The availability of a plan or program may vary by geographic service area and by plan design. The Aetna Vision discount program is a rate-access program and may be in addition to any plan benefits. Program providers are solely responsible for the products and services provided thereunder. Aetna does not endorse any vendor, product or service associated with this program. Discounts offered hereunder are not insurance. LASIK surgery discounts are offered by the U.S. Laser Network. Providers are independent surgeons and are not agents or representatives of EyeMed, Aetna Health Inc. and/or their affiliates. While this material is believed to be accurate as of the print date, it is subject to change.

Preferred providers can be located using DocFind at www.aetna.com.